

**From:** PUCWeb Notification <[Do.Not.Reply@puc.idaho.gov](mailto:Do.Not.Reply@puc.idaho.gov)>  
**Sent:** Friday, April 14, 2023 12:00 PM  
**To:** Jan Noriyuki <[jan.noriyuki@puc.idaho.gov](mailto:jan.noriyuki@puc.idaho.gov)>  
**Subject:** Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: Richard and Jennie Likes  
Submission Time: Apr 14 2023 11:59AM  
Email: [rjlikes@gmail.com](mailto:rjlikes@gmail.com)  
Telephone: 208-520-1657  
Address: 1370 N 1100 E  
Shelley, ID 83274

Name of Utility Company: Island Park Water Co.

Case ID: ISL-W-23-01

Comment: "We have struggled with low pressure at our cabin at 4782 Balsam, Aspen Ridge Subdivision, Island Park for over a year. This is the second time we have had to contact IPWC regarding water issues. The first time was several years ago. It took some work and several homeowners contacting the PUC to get the water line in front of our cabin repaired. Then two years ago a cabin was built just south of us, after that time, the water pressure dropped again. We contacted Dorothy at IPWC and was told that the pressure was good and she would not even check out the situation. However the water pressure has not improved. We are also concerned about the garbage trucks that regularly use Balsam and how close to the surface the water lines are. With the age and lack of depth, it seems like it will be an ongoing problem. It also concerns us that there is now a boil order again. It would be nice to have the water issue resolved so that we can enjoy our cabin more fully this summer. "

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